If you are experiencing problems with AutoCAD 2008 ‘freezing up,’ please follow these steps:

1. Log onto the PC
2. Open Architectural Desktop and let it load completely
3. Close Architectural Desktop
4. Open AutoCAD 2008
5. If AutoCAD freezes up (i.e., you can’t see the mouse, draw, etc.), then
   a. Do not close AutoCAD
   b. Press [Ctrl] + [Alt] + [Del]
   c. Select “Task Manager”
   d. Click on the “Processes” tab
   e. Locate and select the process named “WSSCommCntr1.exe”
   f. Click on the [End Process] button to end the process
   g. When the Error window pops up, press [OK]
      (it doesn’t affect AutoCAD’s performance)
   h. Close the Task Manager window
6. As soon as the process named “WSSCommCntr1.exe”is ended, AutoCAD will behave normally.

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Please note that this issue is not associated with student’s mandatory profiles.

If you have any questions, please contact your instructor or the departmental Systems Manager.

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