

This Quick Start Guide provides information to help you start using WebAssign.

## ENROLL WITH A CLASS KEY

Your instructor might give you a class key like **MYSCHOOL 1234 5678** to enroll in your class. A class key does not verify payment.

Enroll yourself in each class section only once.

1. Go to <https://webassign.net/login.html> and click **Enroll with Class Key**.
2. Enter your class key and click **Enroll**.
3. If the correct class and section is listed, click **Yes, this is my class**.
4. Sign in or create your account.

### I Have a Cengage Account

1. Type your Cengage username and password.
2. Click **Sign In**.
3. If prompted, either sign in to your existing WebAssign account or create a new WebAssign account.

### I Have a WebAssign Account

1. Click **Link Your WebAssign Account**.
2. Type your WebAssign username, institution code, and password.
3. Click **Continue**.
4. If prompted, [link your WebAssign account to a Cengage account](#).

### I Don't Have an Account

1. Click **Create Account**.
2. Type the details for your new Cengage account.
3. Read and acknowledge your acceptance of the Cengage service agreement.
4. Click **Create Account**.

You are signed in to WebAssign with your new account and enrolled in your class.

## SIGN IN

1. Go to <https://webassign.net/login.html>.
2. Type your Cengage username and password.
3. Click **Sign In**.

### Reset Your Password

You can reset your Cengage or WebAssign password if your account has an email address.

1. On the sign-in page, click **Forget** for the password you need to reset.
2. Provide the requested information.  
If the information matches your account, you should receive a password reset email.
3. Open the password reset email and click the reset link or button.

## PURCHASE ACCESS

WebAssign gives you free access for two weeks after the start of class. To continue using WebAssign after that, either enter an access code or purchase access online.

**NOTE:** An access code included with some textbooks verifies that you have already purchased WebAssign access.

### I have an access code

1. Verify your access code at [webassign.net/user\\_support/student/cards.html](https://webassign.net/user_support/student/cards.html).
2. Sign in to WebAssign.
3. Click **Verify Payment**.
4. Enter your access code and click **Redeem**.

### I do not have an access code

1. Sign in to WebAssign.
2. Click **Verify Payment**.
3. Select the items you want to purchase and click **Continue**.
4. Review the items in your cart and click **Start Secure Checkout**.
5. Enter your billing contact information and click **Continue**.
6. Select your payment method and enter your payment information.

**NOTE:**

- If you need to contact Customer Support regarding this transaction, provide the transaction ID from your receipt.
- If you drop a class, you can request a refund within 14 days of the purchase date.

## LEARN

Your current assignments are listed on the **Home** page for each class.

1. Click the assignment name.
2. Answer the assignment questions.

WebAssign supports many different question types. Some questions display a tools palette or open in a new window.

3. Submit your answers.
4. Review your marks and feedback.  
Usually you will see  or  for each answer.
5. Change your incorrect answers and submit again.
6. When you are done, always click **Log out**.

## SYSTEM REQUIREMENTS

WebAssign is tested and supported for the following web browsers:

- Mozilla® Firefox® (38+)**  
Windows®, macOS™, Linux®
- Internet Explorer® / Microsoft® Edge (11+)**  
Windows
- Google® Chrome™ (44+)**  
Windows, macOS
- Apple® Safari® (8+)**  
macOS, iOS 8 or later on iPad®

## BROWSER SETTINGS

Configure the following settings in your Web browser.

- Allow cookies and pop-up windows from [webassign.net](https://webassign.net).
- Accept third-party cookies when accessing WebAssign from Blackboard®.
- Do not allow your browser to store your password.
- Enable Adobe® Flash® Player.

## CUSTOMER SUPPORT

**ONLINE:** [webassign.com/support/student-support](https://webassign.com/support/student-support)

**CALL:** 800.354.9706

The Customer Support staff can **NOT**:

- change your username or password
- give extensions
- change your score
- give you extra submissions
- help you with the content of assignments

Contact your instructor for help with your grade or coursework.

## MORE INFORMATION

Search the online help for answers to most questions: [webassign.net/manual/student\\_guide/](https://webassign.net/manual/student_guide/)